

## **Did You Know?**

Medical transport services are sometimes necessary, but be **aware** that some ambulance companies are inappropriately billing Medicare billions of dollars each year. These suspect medical transport companies may bill for services that you may not have received; such as oxygen, cardiac monitoring, and more. If you suspect a medical transport company has committed fraud, you must report the matter in order to protect yourself and your healthcare benefits.

Basic and Advanced Life Support, BLS and ALS, include oxygen, cardiac monitoring and more. If your bill shows BLS or ALS but you did not receive these services - report it!

To discuss benefits, coverage or claims payment concerns, contact Customer Service at: 1-800-407-9069 TTY 711

To report suspected fraud, call: 1-877-7SAFERX (1-877-772-3379)

## **Do Your Part**

## You can protect your identity and your benefits

- Never give out your Social Security, Medicare, health plan numbers or banking information to someone that you don't know.
- Carefully review your plan statement to ensure that all of the information is correct.
- Know that free services DO NOT require you to give your plan or Medicare number to anyone.
- ✤ Share this information with your friends.

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